

**Patti and Rusty Rueff**  
**105 Ocean View Avenue**  
**Charlestown, RI 02813**

Mr. Cliff Clark  
South Shore Custom Homes  
237 Fenner Hill Road  
Hope Valley, RI 02832

Dear Cliff:

Even months after the completion of the construction of our new summer home, we are still in awe of how beautiful it is. After years of planning and working with blueprints, it's even more stunning than we could have imagined and the final outcome far exceeded our expectations.

Throughout the entire process, you and your team were so easy to work with and we were constantly amazed how you anticipated potential issues before they could even occur. Building a house on the other side of the country from the ground up can be overwhelming for the homeowner, but the open lines of communication between us made the process that much easier to deal with. Each phase of the job was clearly explained and the digital photos you sent to us each week were so helpful for us to track the progress. Your ability to coordinate and communicate effectively with our architects was seamless and your attention to the bottom line was extraordinary (and very much appreciated!) Honesty and integrity are two of your hallmarks.

After hearing horror stories from so many people who have built houses, we consider ourselves very lucky to have had such a pleasant experience. Everyone who sees the house remarks on the quality of the workmanship ... and we agree, its first class all the way.

Thanks so much for making this such a delightful experience.

Best regards,

Patti and Rusty